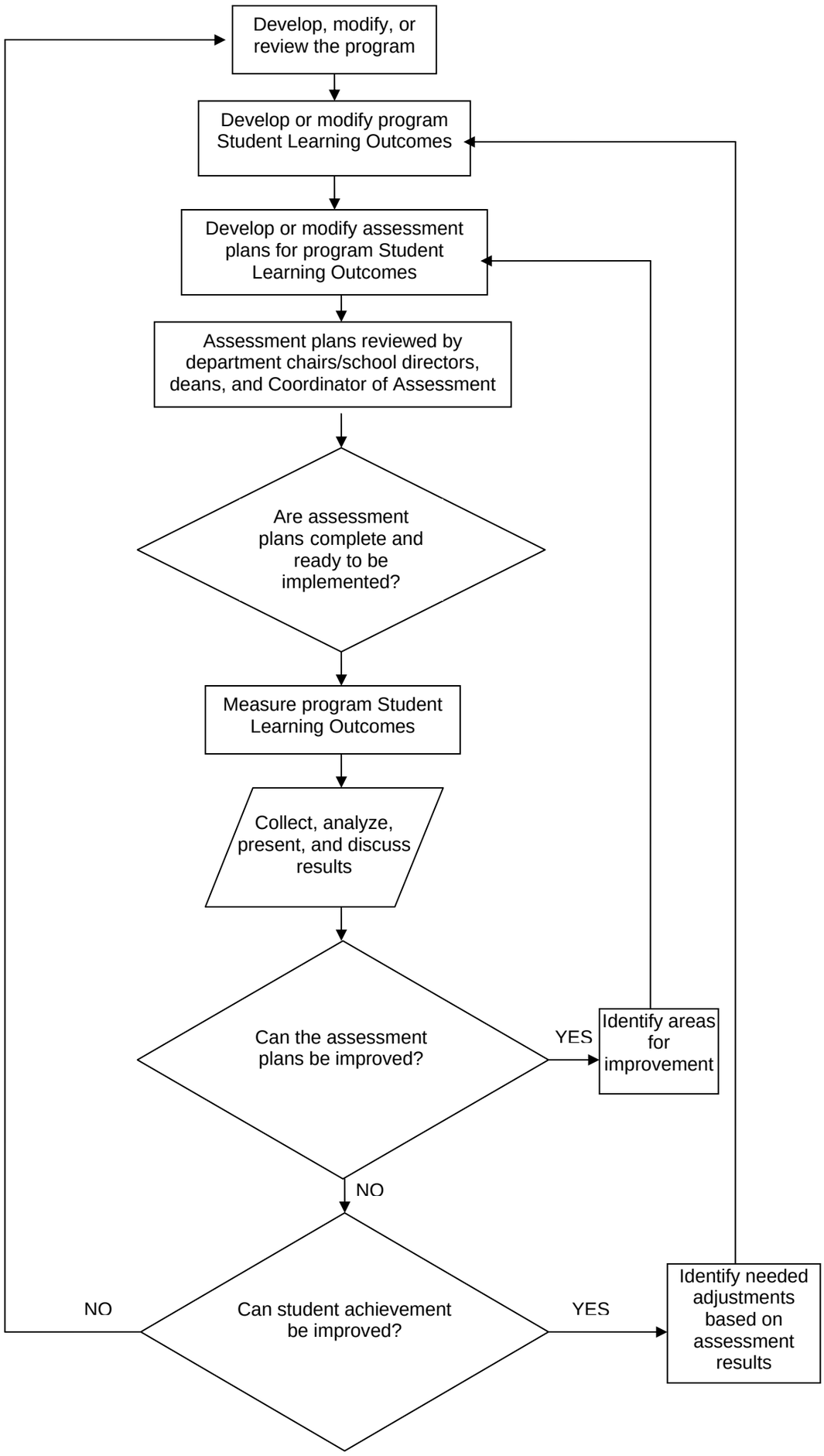SFA Program Assessment Process