Improvement Template

1. What needs to happen/change/improve	2. Which of these meet the most urgent needs, and will require actionable and measureable steps to achieve.
•	Objective 1: Objective 2:
• • ⇒ What will change performance, knowledge, skills? ⇒ How much change? What is realistic? ⇒ Timeframe? When will the improvement occur?	Objective 3:
4. How will we get there (Action Plan)?	3. We will be successful when: What is success and how will you measure it? 2. 3.

Another Approach

What are some innovative things you are doing in your organization?	What are you trying to accomplish? Why are you doing this?	How will you know when you are successful?
Plan / Action	Outcome	Criterion / Criteria